

## How our alarm works

### Step 1

If you need help, at any time of day or night, simply press the big red button on your pendant or on the alarm.



### Step 2

Our Care Team will speak to you over the loudspeaker on the main alarm unit.

Don't worry if you can't hear our Care Team on the loudspeaker; help will still be sent to you.

### Step 3

Our Care Team will call your nominated emergency contacts to come and assist you or the emergency services should you require any medical attention. They will reassure you when help is on the way.



### Need more information?

If you have any questions about how our alarms work please don't hesitate to contact our Sales Team who are happy to help you: **1 800 937543**



### Fast delivery

Place your order online or over the phone and receive your alarm in just 2 working days!



### Price Plan

Initial payment of €139\*  
for first 3 months rental  
followed by €12.49\* a month

*\* VAT exempt price (call us to find out if you qualify for VAT exemption).*

## ARE YOU AT RISK OF A FALL?

Order a Lifeline Personal Alarm today to ensure help is on hand when you need it

Call **1 800 937543**



Call **1 800 937543**  
or order online at  
**[www.lifeline24.ie](http://www.lifeline24.ie)**

 **Lifeline24**  
SUPPORTING YOU AT HOME

## Help when you need it

Our personal alarms and pendants have been specifically designed for the following users:

- The elderly or disabled
- People living alone and at risk of falling or in need of reassurance
- People suffering from dementia, epilepsy, heart disease or domestic violence



If ever an accident were to occur, all the wearer needs to do is press the button on their pendant and our expert Care Team will take care of the rest.

In most cases one of your nominated emergency contacts will be asked to attend. These are usually friends, relatives, neighbours or carers who you have asked us to contact in this scenario.

If medical attention is required, paramedics will be sent urgently. Our Care Team will pass on any relevant medical conditions, allergies or medications so they have all the information they need to treat the patient as soon as they arrive.

*"My Lifeline alarm makes me feel safe. I no longer have to worry about being by myself. It's a weight off my mind, and reassuring for my children."*

– Bridget, Dublin



## Why choose Lifeline?

### Supporting your independence

- Immediate 24/7 support, 365 days a year, from a TSA Platinum Accredited Care Team
- Increased independence and security, safe in your own home
- Peace of mind for your loved ones

### Latest alarm technology

- Our pendants are small, lightweight and waterproof so can be worn at all times, even in the shower
- Pendants can be worn around the neck or on the wrist
- Our alarms have a range up to 100m so pendants can be used in the garden

### Guaranteed value

- We are the best value lifeline service in Ireland. If you find a similar service at a lower price we'll beat it!
- No contract, you can cancel at any time



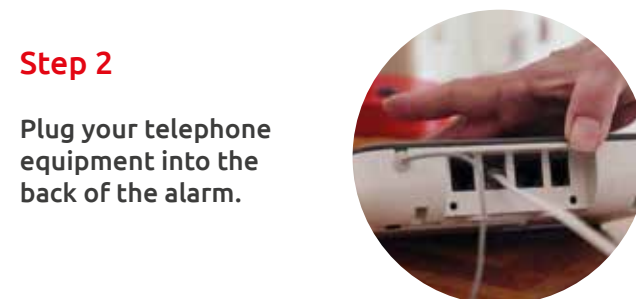
Need more information?  
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## Our alarms are easy to install



### Step 1

Plug the alarm into your main telephone socket.



### Step 2

Plug your telephone equipment into the back of the alarm.



### Step 3

Plug the alarm into a mains power socket.



### Step 4

All done! Press the big red button on the alarm to make your first test call and our Care Team will ensure everything is set up correctly.